

Anderby's Quarterly Newsletter – BACK by popular demand

Meet the Creator of Anderby– See Page 3

A Cuppa with Roy – Page 4

Team members Celebrating their length of Services this Autumn

1st Anniversary with Anderby

Delaney C
Ruth K
Kirsty M
Kim L
Rebecca U

2nd Year at Anderby...

Vicki W
Shannon L

3rd Year's at Anderby...

Jo E

5th Year at Anderby

Vicky P
Danielle K
Shannon C

6 Year at Anderby

Lisa F
Lynne G
Rachel E
Bronnley A

We are forever grateful for our team's dedication.

Team Shout Outs!

Over the past few weeks, a lot of our team members have passed their probations and celebrated Birthdays and anniversaries with the company, below are a few photos of our dedicated team.



A Dedication to Gwen – See Page 2

Inspected and rated

Good



What's Happening at Anderby this Autumn?
– See Page 5

On the 23rd of August 2018 a Lady called Gwen Stokes joined our team at Anderby Care, Gwen had worked in care throughout her career and became a night sit support worker. Throughout Gwen's years of service, she collected many compliments and supported many people and families during some very difficult and sad times.

On one occasion Gwen visited a lady to provide a night sit, the lady was struggling to sleep due to the pain her cancer was causing her, Gwen realised the pain she was in and positioned herself to allow the lady to rest upon her and sleep. The next day a family member called to say they had watched Gwen's care on the CCTV and was blown away, the family's lovely words are detailed below.

During Covid – 19 the world went into lock down and Anderby team members were called upon to work in some very unforeseen circumstances, with night sits coming to an end and families taking over them, Gwen joined our community team delivering daily support care calls.

Gwen became a firm favourite with the clients and for the past three years worked with Lisa and other team members on the Clifton double run, always being reliable and dedicated.

After a short period of illness, on the 21st of August 2024 the sad news came that Gwen had passed away in Rotherham Hospice. We would like to wish her family comfort at this difficult time and to thank Gwen for the passion and hard work she brought to Anderby.



"I have never seen care like it, she was looking after mum on an night sit, with mums cancer she couldn't get comfy.

So she allowed mum to lean on her all night, supported mums body with hers allowing Mum to sleep, it must have been uncomfortable, but she sat there all night.

I'll never be able to thank her enough for that night. "

- Service Users Family Feedback



Eight years ago, a lady called Melanie Lambert had a dream, to create a family run home care company.

The vision was with a team of local people to deliver quality Home Care to the people of Rotherham.

Named after her favourite village on the Lincolnshire coast Anderby Care has just celebrated its seventh Birthday.

With this great achievement I sat down with Melanie to find out her thoughts

What was your goal when creating Anderby Care?

"That's very hard to summarise, I was at a place in my life where I had completed a lot of things I was proud of and wanted to bring them all together, I had delivered Care, I had been a social worker, I had been a manager.

I always had a passion for home care because its giving something back to people that deserve to be supported. I hoped that I would be able to create something that would deliver quality care for local people, while creating jobs in the community. "

Looking back, do you feel like Anderby has become what you envisioned? "Yes, don't get me wrong, home care is a hard industry to maintain quality and you're not always going to get it right.

However, Anderby is something to be so proud of, I don't even see Anderby as what I created anymore, it's the peoples now, the teams. For some of the carers who have been in care their whole lives, they tell me it will be the last job before they claim their pension, for others it's their first job in care and they hope to move on and become nurses or managers, that's something really special, that no matter where you are in your career, people find a place at Anderby.

It's also amazing to look back at the people we support, people who were nervous about accepting care, people who had already had a bad experience with homecare and we had to regain their trust, years later Anderby still supports them. It's an amazing feeling that seven years on we still get to care for these people."

Over the last seven years which has been one of your proudest moments? *"I have so many, and to clarify this is Anderby's proudest moments aswell, like I said, the success is down to a lot of people now.*

However, I think my main one is a young gentlemen who found Anderby, within its first year of being open, he wished to be supported independently within his family home. I believe we were his first care company, very bravely, he wanted to allow his Mum and Dad to have some support with his care, that was a big decision for everyone included. It's been a success, all these years later we still support him which is an amazing privilege and it's so lovely to know that he's at home, happy with his family."

What do you hope the future brings for Anderby Care? *"I want Anderby and the people who encounter it to have every success, Anderby currently has "good" in all areas within RMBC and CQC inspections, I hope that becomes "outstanding."*

Most importantly I hope Anderby keeps doing what we set out for it to do, creating quality support for the local people and successful careers for the dedicated and hard working team members that we have. I have every faith it will, It's taken hard work but Anderby has a great reputation."

Roy and Toni



What do you enjoy most about seeing your carers?

"I really enjoy it, I would be sat here bored still if I didn't see anyone, I really like seeing my carers it breaks my day up, the ladies are helpful, and they all have great personalities that you can have a chat and a laugh with."

Everyone at Anderby Care would like to take this opportunity to wish Roy a Very **HAPPY 90TH BIRTHDAY!**

At Anderby it is so important that we are able to meet people and find out what is important to them, everyone's life tells a different tale. We want to be able to use our newsletter to bring memories back to life and showcase people's great achievements.

Toni, One of Anderby Cares

Coordinators sat down with Roy to enjoy a cup of tea and ask him a few questions about his life...

What is one of the proudest moments or biggest achievements of your life?

"One of the things that I believe was a good thing – I was a private in the army, it was coming up to the queen's coronation, everyone was informed that no one was excused. We were informed that men would be picked to walk in the parade, the heat that day was terrible, but we were told to stand still, and no one would be excused even if they fainted, the lad in front of me did faint, he went down and a well-dressed man with a stick just prodded him, after that the man with the stick looked up and me and pointed his stick towards me, that was it, I had been picked to walk in the Queen's coronation."



Roy as a private in the army



Roy and Toni enjoying Roy's hobby of puzzles

What is happening this Autumn at Anderby?

Christmas Donations are Back

For the past four years we have had very successful Christmas Donations which aid in making sure that everyone at Anderby receives a Christmas present.

After last year's very successful Christmas donations we are opening our doors for hopefully another generous year. This does include bringing back our Friday bake sale during December.

Last year we raised over £600.00! The amount of money and presents raised made sure that not only everyone received a Christmas present but also a Birthday present as well.

The photo below is from last year when some members of our very dedicated Swinton team came to the office with their donations.

If you wish to Donate or find out how you can get involved, please call 01709 763 245.

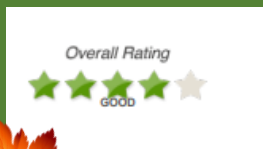


Vicky ready to deliver her Christmas Presents – December 2023

RMBC Commissioners Inspection

This October Anderby Care welcomes back RMBC commissioners' team for our yearly inspection.

After being rated "Good" in all areas and 18 questions rated "outstanding" we are working hard for the same outcome if not better this Autumn.



The Anderby Care Team Christmas Celebrations

Every Year we are lucky to celebrate as a team all the achievements of the year, this year is no different.

We look forward to this years celebrations which will be held in Swinton, more information to come.



Louise, Lynne and Bronnley dropping off their donations – December 2023

WordSearch

Hella Autumn

Q R U I A T H C I D E R N T
T I F C P U M P K I N F S X
L E A V E S D L A R B E H B
T R E E S G W Z Z F V K A G
J F O O T B A L L R D P L K
Y J L L U Z S B A B A L L C
E E O B R I Q H J T D A O J
L G S C A R E C R O W I W F
L W O A U T U M N J K D E O
O T S Z L D X E K E B I E V
W L I R E J B O J U U E N Y
C Q K E M B O N F I R E Z J
B Q E D C M U S H R O O M S
J P D D F A L L R A K I N G

YELLOW
CIDER
PUMPKIN
RED

FALL
TREES
AUTUMN
PLAID

HALLOWEEN
BONFIRE
LEAVES
SCARECROW

HARVEST
MUSHROOMS
RAKING
FOOTBALL

